

## Introduction to the CQSR

The Center Quality Surveillance Report provides key information for monitoring the efficiency and effectiveness of Healogics center Clinical metrics and processes. Information is presented in graphs and tables and reported for the selected period of time.

The CQSR should be thought of as one report with multiple pages. Therefore, when specific dates and center filters are selected on the Parameters page, these selections will apply to all pages (see below for detailed information on Parameters page).

Some pages or graphs within the page may have a slide marker available. If multiple centers are selected on the Parameters page, the slide marker allows the date to be viewed by Zone, Area or Center by sliding the marker right or left.

Centers, areas or Zones are displayed on the graphs as circles or stars known as markers. The shape of the marker designates HSP (star) and non-HSP (circle). The size of the marker is determined by the one data element per graph. To identify the data element determining marker size, see the description in each graph legend.

To view all graphs for the same single center of multiple centers, simply click on the desired center's marker. The other markers will remain on all graphs, but will be grayed out. The selected marker's BBC and name will appear next to the marker. You will not be able to see other centers' detailed pop up information when you scroll over other markers in this view. To return to the previous multi-center view, simply click in any white space within the graph.

All graphs are set up so that results are displayed in one of four quadrants. The upper right quadrant is the most desirable, as that indicates that the selected center is achieving above both of the graph's parameters. The lower left quadrant is the least desirable, as that indicates that the selected center is achieving neither of the graph's parameters.

To display more information in the legend, simply hover over the left border of the legend until the double arrow symbol appears, then click on this symbol and drag to the left. Hovering on a marker will cause a pop up box with detailed information pertinent to that graph.

Any graph can be expanded vertically or horizontally by clicking on the graph border and dragging the two-headed arrow. To return to the original size, drag the borders to resize or select "Undo" from the drop down menu in the tool bar.

## Parameters Page

### Analysis Period:

All users will be able to select the time period. The CQSR defaults to a 12 month rolling time period from the last completed month. For example, if today's date is the middle of September, the default Analysis Period will be July of the previous year through August of this year.

## Select Centers:

All users will be able to select any authorized center. The user may also filter the selection by HSP or non-HSP center. A filter for vintage (year that the center(s) opened) is available. There is also an option to select specific Regional Centers that have the location featured available in IHeal. If you do not have access to your center in this section please contact your HR representative to ensure UltiPro is set up correctly.

## Optional Features:

Users can filter report selections by wound etiology, center type, contractual affiliation – primary and/or secondary, and the Patient Care Process roll out group.

## Reference Links:

Links to commonly accessed sites are available on the Parameters page.

## Quick Page Links:

All pages available on the CQSR can be easily accessed through the Quick Page Links. The other ways to access the pages are to select from the tabs along the top row. Some scrolling to access the desired tab may be needed. Another way to access the various CQSR pages is via the Navigation page, the second tab at the top.

## Navigating the pages of the dashboard

### Navigation Page is the 1st page after the parameters.

The Navigation tab lists key information about each page. In addition to providing a snapshot view of each page of the CQSR, this tab is also helpful if you are seeking one data element, but cannot remember which page or where on the page it is located.

Click on the title of the page to expand information about the page. At the bottom of each list of content, there is a navigation button that will take you to that page.

## Graphs

Users with access to a single center (e.g., Program Director or Area Program Director):

Users with access to one center will see only one marker per graph. The shape of the marker designates HSP (star) and non-HSP (circle). The size of the marker is determined by the one data element per graph. To identify the data element determining marker size, see the description in each graph legend.

All graphs are set up so that results are displayed in one of four quadrants. The upper right quadrant is the most desirable, as that indicates that the selected center is achieving above both of the graph's parameters. The lower left quadrant is the least desirable, as that indicates that the selected center is achieving neither of the graph's parameters.

Users with access to multiple centers: Users with access to data for multiple centers can select one or

more centers on the parameters page. A legend for each graph is available. If multiple centers are selected, each graph on the page can be viewed by Zone, Area or Center by moving the "Marker by:" slide bar in the legend on the right of each graph. For ease of visualization, it is recommended that the color slide also moved to the far right so each marker is a separate color. Once the color slide is moved to the far right, the legend shows a color key. The shape of the marker designates HSP (star) and non-HSP (circle). The size of the marker is determined by the one data element per graph. To identify the data element determining marker size, see the description in each graph legend.

To view all graphs for the same single center of multiple centers, simply click on the desired center's marker. The other markers will remain on all graphs, but will be grayed out. The selected marker's BBC and name will appear next to the marker. You will not be able to see other centers' detailed pop up information when you scroll over other markers in this view. To return to the previous multi-center view, simply click in any white space within the original graph.

All graphs are set up so that results are displayed in one of four quadrants. The upper right quadrant is the most desirable, as that indicates that the selected center is achieving above both of the graph's parameters. The lower left quadrant is the least desirable, as that indicates that the selected center is achieving neither of the graph's parameters.